

Date posted: January 29, 2026

Pay: From \$67,350.00 per year

Job description:

Job Summary

We are seeking a dynamic and compassionate leader to serve as the Director of Community Engagement and Crisis Services. In this pivotal role, you will spearhead initiatives that foster strong community relationships, develop impactful programs, and coordinate crisis response efforts. Your leadership will drive the organization's mission to provide accessible support, promote mental health awareness, and strengthen community resilience. This role offers an exciting opportunity to influence positive change through strategic planning, innovative outreach, and collaborative partnerships.

Responsibilities

- Lead the design, implementation, and evaluation of community engagement programs that address diverse needs related to mental health, addiction, and social well-being.
- Oversee volunteer management efforts, recruiting, training, and supervising volunteers to support various community initiatives.
- Develop and execute comprehensive marketing strategies utilizing social media management and public speaking engagements to raise awareness about available services.
- Coordinate crisis response services by managing teams responsible for immediate intervention, ensuring effective communication with emergency responders and community stakeholders.
- Collect and analyze data related to program outcomes, service utilization, and community feedback to inform continuous improvement efforts.
- Manage program budgets, fundraising activities, and administrative functions to sustain ongoing operations and expand outreach efforts.
- Foster collaborative relationships with public health agencies, social work organizations, schools, faith-based groups, and other community partners to enhance service delivery.

Experience

- Proven experience in supervising teams within community service or social work settings.
- Demonstrated success in program development, project management, and strategic planning within a nonprofit or public health environment.
- Strong background in volunteer management, recruiting efforts, and training programs.
- Excellent public speaking skills with experience delivering presentations or workshops to diverse audiences.
- Knowledge of addiction counseling, public health principles, and social work practices is highly desirable.
- Experience managing social media platforms for organizational outreach and engagement campaigns.
- Prior administrative experience including budgeting, data collection, reporting, and fundraising activities is essential.
- Leadership qualities with a passion for community service, combined with the ability to motivate teams and build partnerships that drive meaningful impact. This role is an incredible opportunity for a dedicated professional eager to lead transformative community initiatives while making a tangible difference in people's lives through compassionate leadership and innovative program development.

Job Type: Full-time

Benefits:

- 401(k) matching
- Health insurance
- Life insurance
- Paid time off

Work Location: In person